## GLOBAL STANDARDS AND PUBLICATIONS

#### Global Standards and Publications Edition 2014/2015

# **Global Standards and Publications**

**EDITION 2014/2015** 



## Colophon

Global Standards and Publications Title:

Edition 2014/2015

Publication of: Van Haren Publishing, www.vanharen.net

ISBN Hard copy: 978 94 018 0006 8 ISBN eBook: 978 94 018 0523 0

Print: First edition, first impression, July 2014

Layout and design: CO2 Premedia, Amersfoort - NL Copyright: © Van Haren Publishing 2014



#### TRADEMARK NOTICES

ArchiMate® and TOGAF® are registered trademarks of The Open Group. ASL® and BiSL® are registered trademarks of ASL BiSL Foundation. COBIT® is a registered trademark of the Information Systems Audit and Control Association (ISACA) / IT Governance Institute (ITGI).

ITIL® is a registered trademark of Axelos.

M\_o\_R® is a registered trademark of Axelos.

MoPTM is a registered trademark of Axelos. MSP<sup>TM</sup> is a registered trademark of Axelos.

P3O® is a registered trademark of Axelos. PRINCE2® is a registered trademark of Axelos.

PMBOK® Guide is a registered trademark of the Project Management Institute (PMI).

SqEME® is a registered trademark of Stichting SqEME.

For any further enquiries about Van Haren Publishing, please send an e-mail to: info@vanharen.net

Although this publication has been composed with most care, author nor editor can accept any liability for damage caused by possible errors and/or incompleteness in this publication.

No part of this publication may be reproduced in any form by print, photo print, microfilm or any other means without written permission by the publisher.

Copyright protected. Use is for Single Users only via a VHP Approved License. For information and printed versions please see www.vanharen.net

#### Dear readers,

In this rapidly changing IT and business environment most things should and could be more easy. It is no wonder that topics like Agile, Scrum and Lean are gaining popularity. New developments offer great opportunities for those willing to make the most out of them but it can be diffcult not to get overwhelmed.

In the current environment, with constant changes and almost infinite ways of accessing information and communicating, it is essential to make communication as clear as possible and ensure the quality of information. Van Haren Publishing makes general Best Practices available to provide quality, practically validated information worldwide. The use of standards and frameworks gives everyone the same language thus minimalizing the chance of errors due to unclear communication. Best Practices regarding these standards and frameworks provide you with information summarizing years of experience by the best in the industry.

Not only do we publish books on Best Practices, we also actively and independently promote the standards and frameworks via our freely accessible Best Practice Library. To make communication on standards everywhere a little easier, we provide you with a basic summary of 35 relevant standards in our catalog. It is an illusion that these standards will lead to better results. More important is the people factor, since without people all these things don't evolve at all. But that is beyond the scope of the service we provide. All we can do is to give you a start in sharing Best Practice and generic solutions. The rest should come from you.

Kind regards,

Ivo van Haren, CEO Van Haren Publishing

### **Contents**

II & II ivianagement	
Agile	10
Amsterdam Information management Model (AIM)	14
ASL®	18
CMMI®	21
COBIT®	24
e-CF	29
ISO/IEC 20000	33
ISO/IEC 27000	36
ISO 38500	41
IT-CMF <sup>TM</sup>	44
ITIL®	49
Lean IT	53
Scrum	56
Project Management	
ICB®	62
ISO 21500	65
ISO 31000	69
$MoP^{\scriptscriptstyle{TM}}$	72
$M_o_R^{\otimes}$	75
MoV	78
MSP <sup>TM</sup>	82
P3M3®	85
P3O®	89
PMBOK® Guide	92
PRINCE2®	95

Enterprise Architecture	
ArchiMate®	100
TOGAF®	103
Business Management	
$BABOK^{\otimes}$ Guide	110
Balanced Scorecard	114
BiSL®	117
eSCM-CL	120
eSCM-SP	123
ISO 9000/9001	126
OPBOK	129
Six Sigma	132
SqEME®	135



## **Agile**

#### 1 Title/current version

Agile

#### 2 The basics

Originating from the world of IT where the concept of Agile refers to a set of software development methods based on iterative and incremental development, where requirements and solutions evolve through collaboration between self-organizing, cross-functional teams. Nowadays, the principles of the Agile approach are also used in other domains, for example design & engineering, product development, manufacturing, etc.

#### 3 Summary

Incremental software development methods have been traced back to 1957. 'Lightweight' software development methods evolved in the mid-1990s as a reaction against 'heavyweight' methods, which were characterized by their critics as a heavily regulated, regimented, micromanaged, waterfall model of development. Supporters of lightweight methods (and now Agile methods) contend that they are a return to earlier practices in software development.

Early implementations of lightweight methods include Scrum (1993), Crystal Clear, Extreme Programming (XP, 1996), Adaptive Software Development, Feature Driven Development, DSDM (1995, called DSDM-Atern since 2008), and the Rational Unified Process (RUP, 1998). These are now typically referred to as Agile methods, after the Agile Manifesto.



The Agile Manifesto was written in February 2001, at a summit of independent-minded practitioners of several programming methods.

#### Manifesto for Agile Software Development

We are uncovering better ways of developing software by doing it and helping others do it.

Through this work we have come to value:
Individuals and interactions over processes and tools
Working software over comprehensive documentation
Customer collaboration over contract negotiation
Responding to change over following a plan

That is, while there is value in the items on the right, we value the items on the left more.

Source: agilemanifesto.org/

The Agile Manifesto has twelve underlying principles:

- 1. Customer satisfaction by rapid delivery of useful software
- 2. Welcome changing requirements, even late in development
- Working software is delivered frequently (weeks rather than months)
- 4. Working software is the principal measure of progress
- 5. Sustainable development, able to maintain a constant pace
- Close, daily co-operation between business people and developers
- 7. Face-to-face conversation is the best form of communication (co-location)
- 8. Projects are built around motivated individuals, who should be trusted
- 9. Continuous attention to technical excellence and good design



- 10. Simplicity
- 11. Self-organizing teams
- 12. Regular adaptation to changing circumstances

Agile methods break tasks into small increments with minimal planning and do not directly involve long-term planning. Iterations are short time frames. Team composition in an Agile project is usually cross-functional and self-organizing and team size is usually small (5-9 people). The Agile method encourages stakeholders to prioritize "their requirements on the basis of business value".

The Agile approach is supported by the Agile Alliance, a not-for-profit organization that wants to see Agile projects start and help Agile teams perform. It is funded by individual memberships, corporate memberships, and by the proceeds from the Agile conferences. It is not a certification body and does not endorse any certification programmes.

#### 4 Target audience

Anyone involved in an Agile development project team; including analysts, architects, developers, engineers, testers and business customer/users; anyone supporting or managing an Agile project team who requires a detailed understanding of the practices and benefits of Agile development.

#### 5 Scope and constraints

Applicable to development environments. Improved quality; higher productivity; positive effect on business satisfaction.



#### Constraints:

- Works less well in distributed development efforts where teams are not located together
- Acceptance: forcing an Agile process on a development team that is unfamiliar with the approach
- Exceptions: mission-critical systems where failure is not an option at any cost (e.g. software for surgical procedures)

#### 6 Relevant website

www.agilemanifesto.org